



“Why is the Server down AGAIN?”

“You did make a backup, right?”

“I need to Install WHAT!?”

“Is there anyone who can help?”

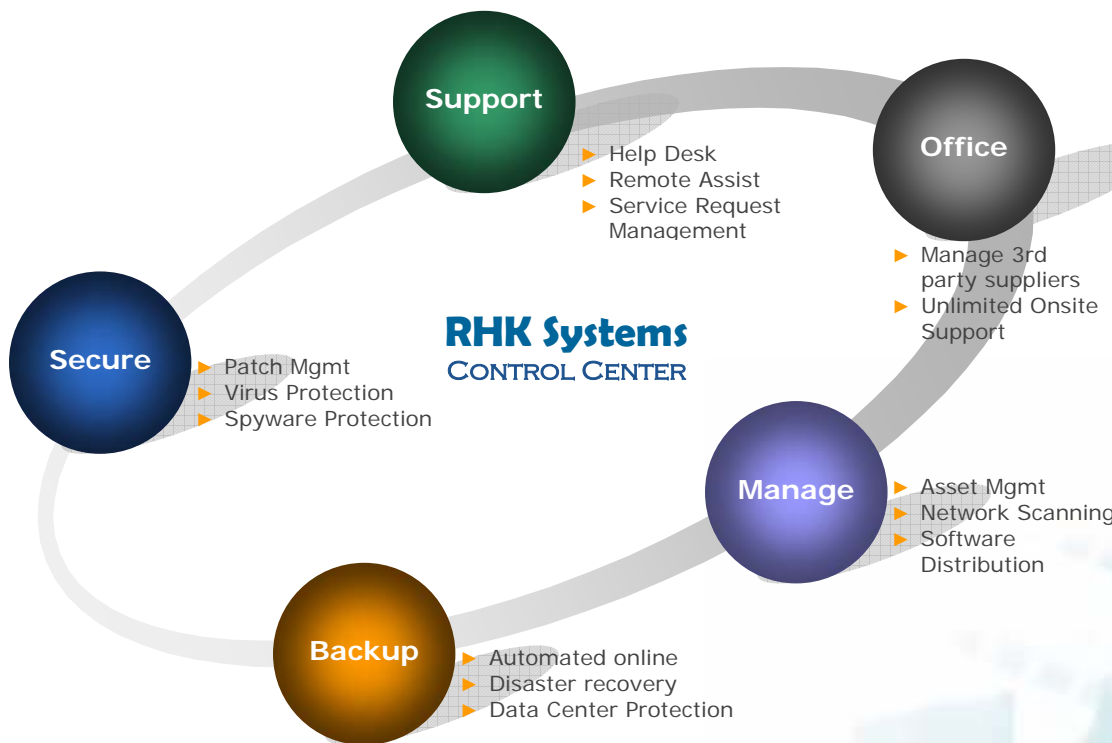
“My computer won’t start!!!”

You did not start your business to manage PC Problems – We Did

Imagine having a fully trained, fully staffed IT department at your beck and call, 24/7. Imagine having all the expertise to keep your network, PCs, programs, and most importantly, people, running smoothly - just a phone call away.

Now imagine having all these benefits with no payroll expense and no high-priced consultants running up the meter. Imagine instead a low, flat monthly fee per system.

How much more productive and profitable would your company be?



“We needed the network rolled out by Monday morning with the new machines and servers deployed and RHK SYSTEMS came in and worked steadfastly, implanting the new network, rolled out the new machines, everything was up and running by start of business Monday morning.”

Dr. M Mahesri
CEO, Plus Care

“We looked at all of the options and found RHK Systems to be head and shoulders above the competition, not only in their vision for today, but their vision for the future. The products, combined with their strategic consulting services, clearly differentiate them as a total solution provider.”

Jeffery Renton
CIO, AMEG Inc.

Prices: \$49 a month per PC for **Secure, Support & Manage**
 \$79 a month per PC for **Secure, Support, Manage, Backup**
 \$99 a month per PC for **Secure, Support, Manage, Backup & Office**

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MODULE	KEY FEATURES	BUSINESS BENEFITS	
S E C U R E	Patch Management Automated Web-based and managed service tracks the latest in security bulletins and alerts while monitoring desktops and servers for compliance.	<ul style="list-style-type: none"> Automates critical patch management functions such as patch collection, preparation, testing, staging, deployment and auditing Provides access to detailed patch compliance reporting 	<ul style="list-style-type: none"> Simplifies patch distribution process Proactively monitors and assesses security. Verifies that all systems are properly protected.
	Virus Protection Delivers proactive security alert notification of active attacks, potential threats, and significant new vulnerabilities.	<ul style="list-style-type: none"> 24x7x365 monitored protection Automated updates of new anti-virus definition files 24x7x365 support 	<ul style="list-style-type: none"> Increases corporate security and system protection Increases end-user productivity
	Spyware Protection Enables remote management of end-user systems against malicious Spyware.	<ul style="list-style-type: none"> Internet based distribution allows Spyware protection to be remotely installed on end-user systems. 	<ul style="list-style-type: none"> Reduces IT time spent on preventing Spyware. Increases end-user productivity
S U P P O R T	Help Desk 24x7x365 live, single point-of-contact of domestic support for hardware and software technical issues	<ul style="list-style-type: none"> Single live resource for complete problem ownership "How to" support for common business productivity software Remote access functionality 	<ul style="list-style-type: none"> Makes help desk costs predictable and transparent Reduces downtime for end-users Improves service levels Increases end-user productivity
	Remote Assist Web-based service that allows RHK Systems and local onsite staff to easily access and support any Windows PC connected to the Internet.	<ul style="list-style-type: none"> Enables secure web-based sharing across the enterprise Attended or unattended remote control capability Encrypted data transfer Web chat allows for remote online communication 	<ul style="list-style-type: none"> Enables access to PCs and servers anytime, anywhere Allows end-users to remain productive while IT administrators provide desktop support Provides a secure method for remote management of PCs
	Service Request Management Ticket tracking systems provides real time view into Help Desk Activities	<ul style="list-style-type: none"> Enables collaboration on trouble tickets View, update, create and resolve trouble tickets and service maintenance requests 	<ul style="list-style-type: none"> Provides transparency into support operations Improves service levels Increases end-user satisfaction.
M A N A G E	Asset Management Access software and hardware specifications as well as financial and service information for systems across the organization	<ul style="list-style-type: none"> Comprehensive hardware and software inventory Customizable queries and ad-hoc reporting LAN-based remote control allows administrators to take control of end-user systems 	<ul style="list-style-type: none"> Lowers the total cost of PC ownership by creating more accurate budgets and forecasts Facilitates major upgrades and rollout planning Reduces maintenance and support costs
	Network Scanning Discovery management system that intelligently scans the network, providing detailed information on all devices on disparate and remote networks	<ul style="list-style-type: none"> Web-based scanning discovers devices on organization networks without servers or dedicated appliances. Flexible scan scheduling allows for simultaneous scans of disparate cooperate networks and provides online reports 	<ul style="list-style-type: none"> Simplifies and automates asset inventory process
	Software Distribution Secure and reliable method for automating the distribution of software updates and packages to systems connected to the Internet.	<ul style="list-style-type: none"> Internet based distribution allows for automatic install of software without user interaction Checkpoint restart resumes downloading even after user disconnects 	<ul style="list-style-type: none"> Dramatically lowers costs of deploying upgrades, patches or new software Reduces IT spending on travel and staff time to load software Increases productivity and reliability of process for delivering software
	Online Backup Protects systems with secure, automated and efficient data backup.	<ul style="list-style-type: none"> All data is encrypted and safely stored at fully redundant, off-site data facilities. Automated, fast and efficient incremental back-up. Quick data recovery through the web. 	<ul style="list-style-type: none"> Safeguards critical data from hard drive failures, virus attacks and user errors Ensures security with rapid data recovery